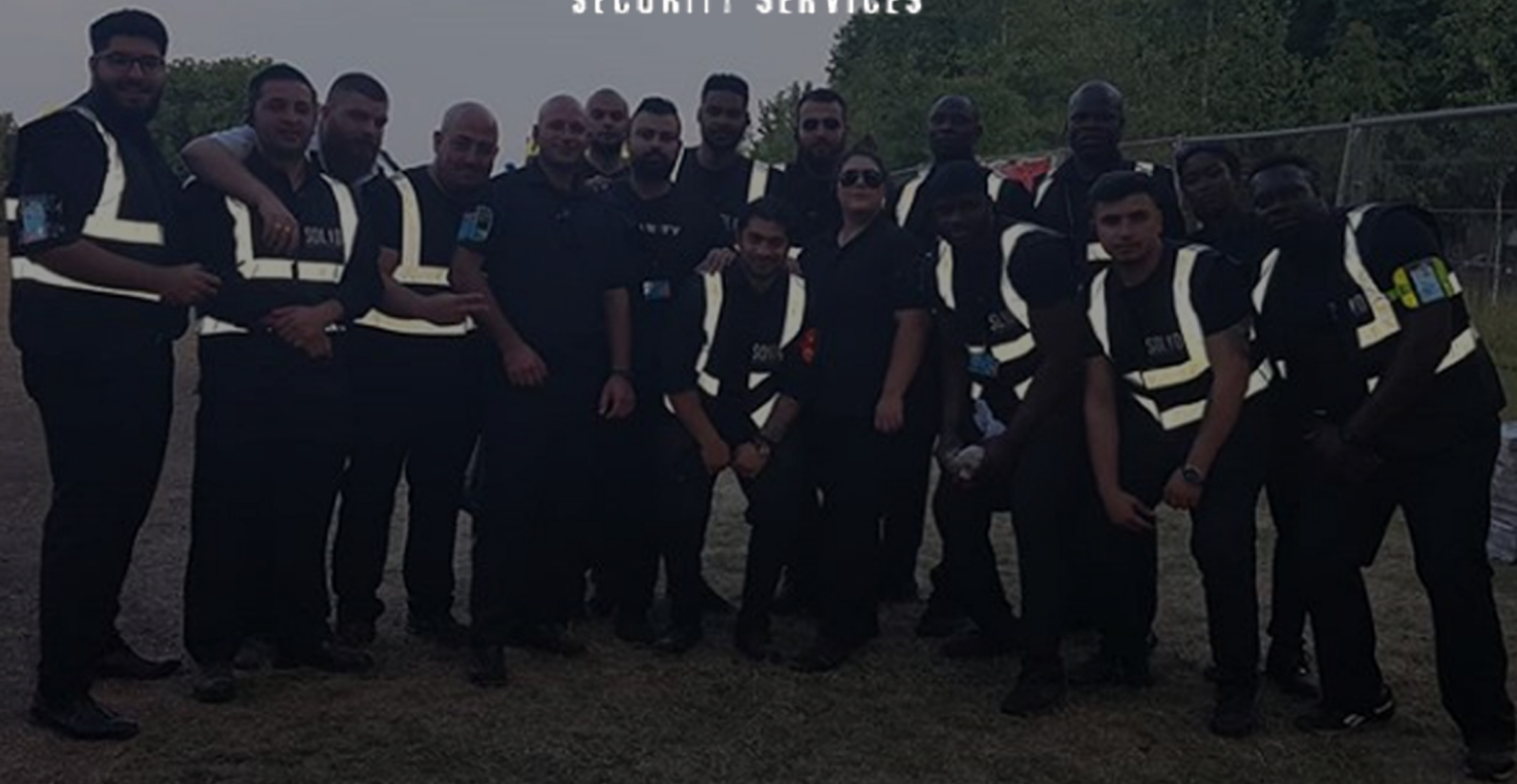


SOLID

SECURITY SERVICES



SOLID SECURITY SERVICES LIMITED

YOUR SAFETY IS OUR PRIORITY

COMPANY BROCHURE



+44 7538 980852 - 0203 9527127



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<http://www.solidsecurityservices.co.uk>



ABOUT US

SOLID Security Services is an organisation which prioritises their customer's requests and pursues to meet and surpass all expectations. The continuous venture is fixated upon to advance the services we offer which is one of the main purpose of why all our members of staff are vetted to BS 7858 standards. Your financial position and budget is valued in order to construct the most effective and efficient service. Our business operations and staff duties are manipulated and customized for every client to ensure the level of protection your assets, employees and customers receive are increased and maintained at satisfactory levels. Integrity, consistency and reliability form our business ethics and are followed in all circumstances.

At SOLID Security Services, we provide staff with continuous periodic training to enhance skills and offer an unmatched service. Staff awareness of legislations such as Health and Safety at Work, Trespassing and Data Protection are focused upon to meet legal obligations. We believe training contributes to the confidence of our staff and creates a stronger relationship between our staff and clients.

At SOLID Security Services, we believe that the key to success arrives from the long-term relationship between our customers which is the reason why we do not compromise on integrity and reliability. It is our responsibility to maintain the safety of our client, preventing any forms of vulnerability which most security companies are incapable of.

At Solid Security Services, our management is full qualified and experience to deal with many conflict situations which makes the operation to run smoothly. Our controlling mind of the company holds many qualifications with experience to give the best service.



OUR SERVICES

- DOOR SUPERVISOR
- CLOSE PROTECTION
- CONSTRUCTION SITE SECURITY
- RETAIL SECURITY
- HOTEL SECURITY
- EVENT SECURITY
- DOG UNIT
- DOOR SUPERVISOR COURSE



DOOR SUPERVISOR (DOORMAN)

At SOLID Security Services, we endeavour to meet all consumer needs which is why we offer unique security services for your front of house needs. From restaurant, bar, event night club to hotel, we are dedicated to offering you the best service to maintain and enhance your reputation. We understand our front of house represents your establishment, hard work and reputation which is why we have merged incomparable guarding capabilities with incomparable ultimate customer service. Solid Security Services Door Supervisors has wide range of duties while on duty as follows:



- Meeting and greeting your clients with a professional manner
- Monitoring CCTV
- Monitoring capacities inside by using clickers
- Check fire exits and toilets
- Logging Door Supervisor/incident report book
- In/out booking and identification of visitors
- Bag searches/body searches
- Package signing
- Monitoring access to your premise
- Offering assistance and assurance to visitors
- Diffusing and preventing any unwanted situations
- Tailored security uniform
- Risk analysing always while on duty



Our DOOR SUPERVISOR have advance communication and advisory skills alongside security training and qualifications. Only our DOOR SUPERVISOR offer that approachable face to welcome all your guests, whilst also having the skillset to subtly diffuse any undesirable situations which may threaten the comfortable and respectable environment of your establishment.

As the Door Supervisor first impression will have a long-lasting influence on the way not only outsiders but those within your organisation view your company. Our fully trained security personnel will ensure your reception area is warm, welcoming and friendly so that any visitors to your premise feel relaxed and comfortable from the moment they step foot through the door.

Our DOOR SUPERVISOR plays a vital role in keeping everything in your business safe from expensive equipment to invaluable customer data. Here at Solid Security Services we know how important it is to keep your premises secure always.

By hiring DOOR SUPERVISOR today, we can give your workplace that level of protection and welcoming atmosphere that makes your environment that enjoyable and safe place to be.



CLOSE PROTECTION

Close protection is a requirement for certain individuals, every situation requires different security measures and systems to avoid attacks and threats. With their experience and knowledge our close protection guards can assist with your general needs, requirements and day to day activities. For your peace of mind our close protection guards are trained in physical defence and first aid, and they stand for their skills, professionalism and productivity that is bespoke to you.

As Solid Security Services in London, we can provide you with close protection from one guard to a full team of close protection guards.



CONSTRUCTION SITE SECURITY

At SOLID security Services we are devoted to ensuring that your construction site is fully secured around the clock 7 days a week. We only employ SIA badged security guards who are capable of carrying out a full construction site security plan to keep all of your assets safe. We will offer you a complete service covering all security aspects of your site and can tailor our service briefly mentioned below, to any standard you require.

- Static and Mobile Guards
- Gate House Security for staff and visitor access
- Security Fencing and Signage
- Handling delivery, assisting vehicles
- Implement and enforce health & safety at all times
- Vandalism, theft, cooperate espionage, criminal activity reduction
- CCTV monitoring to detect, act and solve before incidents

Our experience equips us with knowledge to understand just how vulnerable construction sites can be and know exactly what measures need to be put in place. Expensive equipment, tools and materials are left unattended exposing construction sites making a perfect opportunity for criminals. Additionally, unoccupied sites can be hazardous / danger zone for children who can enter. Selecting construction security from Solid Security Services will transfer the burden of responsibility to our experienced staff. Your expensive equipment and tools will not be misplaced allowing construction to continue as planned.





RETAIL SECURITY

SOLID Security Services offers an experienced and reliable retail security department dedicated to delivering and implementing tested retail security strategies. We will guard your stock, manage and enhance internal processes so your business is equipped with tools to prevent crime and protect valuable assets.

Unfortunately retail space is exposed to numerous threats with some becoming more sophisticated. Retail crime is reaching high levels and it has never been a more important time to consider your security measures in place.

Loss or damage to property, anti-social behaviour and organised crime are all named as contributing factors to retail crime in the UK. This alone highlights the various angles that need to be focused upon in terms of retail security. Our retail security services offer a full range of protection for every corner of your retail business.

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Our research indicates that loss occurs due to three reasons: internal threats (employee theft), external threats (shoplifting) and error (leading to waste). Our loss prevention services tackle all three areas to deliver one, seamless and effective money saving strategy that will improve efficiencies.

Our retail security / loss prevention officers will work alongside your store personnel to implement long term beneficial behaviours, such as establishing policies, procedures and setting the standard for an everyday business practice code that employees will follow to prevent the loss of stock or monies.

SOLID Security Services offers discreet store detectives capable of taking your security to the next level and provide your assets such as stock and staff with essential security. Our store detectives will reduce your chances of becoming victim to theft as we can integrate our operations with your store floor operations. We understand that you simply don't have the time to monitor every single customer, at SOLID Security Services we can implement the following services to allow you to continue with business as usual:

- Reduce stock theft**
- Detect and arrest criminals / shoplifters**
- Conduct end of day staff searches**
- Supply undercover detectives to blend in with your shop floor**
- Monitor your staff**
- Ensure appropriate till usage**
- Write statements and conduct interviews / investigations**

Our store detectives will blend in with your customers whilst keeping a close eye on any suspects. We train our staff to deal with aggression and conflicting behaviour, should the time come to make an arrest our personnel will do so in an efficient, subtle manner without drawing any unnecessary attention to your store. SOLID Security Services store detectives will write statements, carry out interviews and investigate every aspect of the situation to produce correct paperwork to give to the Police.

HOTEL SECURITY/CONCIERGE

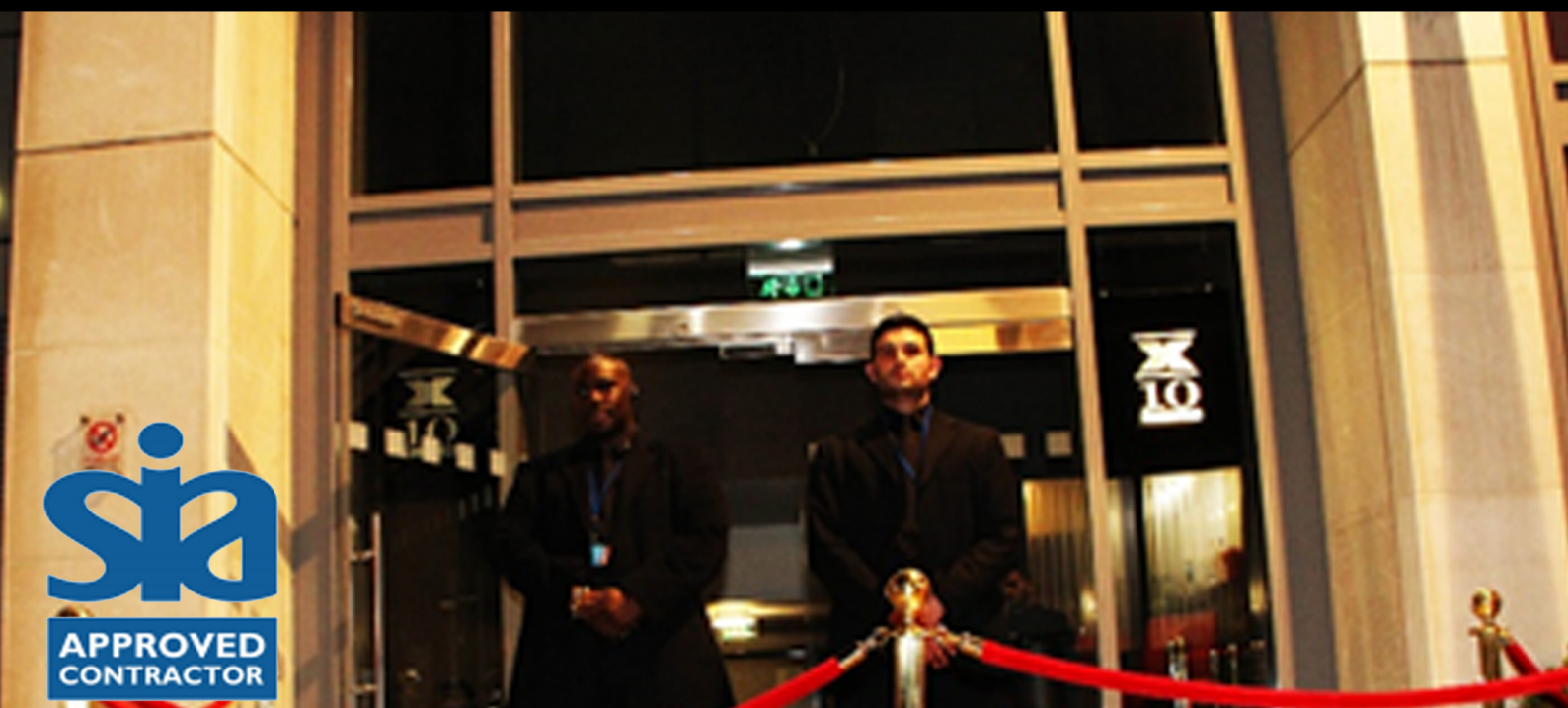
At SOLID SECURITY we provide security to various hotels. Our staff are professionally trained in order to provide a firm and amiable service.

We strongly value our clients and their expectations, we understand that as SOLID SECURITY we are representing the premises and your brand, so we aim to bring impeccable service in order to enhance your reputation. Our security officers use their own initiative alongside their years of experience and knowledge in order to deter any potential intruders from gaining access to the premises.



Our staff are trained fully in order to carry out their duties professionally which include:

- Hospitality
- Customer Service
- Reception Services including light administrative tasks.
- Duty of care & Safety
- Access and Entry Control



EVENT SECURITY

At SOLID SECURITY SERVICES we offer protection for all types of events. All our staff are SIA licensed and are trained professional to not only delivery protection, but also exemplary customer service. Whether it is a local event or an annual festival we will provide a tailored service to meet the clients needs. we aim to carry out all our duties precisely in order to provide a positive experience for both clients and customers.



Our duties include:

- Entry & Access Control
- Performing Searches (Body & Bag)
- Crowd Management
- Keeping Unwanted Visitors Out
- Duty of Care
- Providing Safe Environment
- Customer Service



DOG UNIT



At SOLID Security Services we provide K9 dog units as security.

Our dog units are handled by professional staff in order to meet the security industries highest standards.

Dog units are proven to provide more efficient and effective security as dogs can both detect and deter any unusual activity within the premises.

Dogs are much more effective at being able to detect intruders from a distance by using their sight, smell or sound senses. This means that even if an intruder is out of sight of the security guards, the dogs can locate intruders or any criminal activity with ease.

With a dog unit you get the benefit of having a highly trained handler and highly trained dog working together to combine their skills in order to provide exemplary safety at your premises. Our dog handlers are qualified by the National Association Of Security Dog Users (NASDU).

DOOR SUPERVISOR COURSE

If you are looking to work within the private security industry, you must complete a four 4 day training course with an approved training centre. At Solid Security Services we provide this course.

In order to receive the license, you will need to take four exams, four multiple choice and one practical assessment.

The training consists the core units of the SIA which are four Modules;

- Unit 1: Working within the Private Security Industry
- Unit 2: Working as a Door Supervisor within the Private Security Industry
- Unit 3: Conflict Management within the Private Security Industry
- Unit 4: Physical Intervention (Practical)

Duration – 4 days, 8am – 5pm (08:00 – 17:00)

Requirement – Well spoken and written English skills

Minimum Age Requirement – 18

Pass Rate – 99%

Location – London



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